



# BCCPAC Advocacy Project

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## Problem-Solving Matters!

**Prerequisite:** None  
**Time:** 2 hours  
**Audience:** Parents and partner group representatives

We know that the best solution to a problem is found closest to where the problem occurs. So how does the new Section 11 appeals legislation affect the way we work together to solve parent/student problems in our schools? The changes to Section 11 give us a prime opportunity to talk about how parent/concerns are dealt with in our school district. They also give us the chance to talk about what it means for parents and students to be treated fairly in public schools.

It's hard to describe for others what we may not understand ourselves. Join us and take the fairness message back to your school!

This session will help you understand:

- The principles of administrative fairness.
- The difference between a complaint and an appeal.
- The problem-solving process in our district.
- Section 11 appeals to the board of education.
- Section 11 appeals to the Superintendent of Achievement (SOA).

Call the toll free message line to learn more about how your PAC/DPAC Advocacy Project can arrange a session provided by the BCCPAC Advocacy Project.

**Together we can make a difference!**

**1-888-351-9834**



BC Confederation of Parent Advisory Councils

Our vision is to improve public education for all students by including and supporting parents.